

Travel Advisory Fact Sheet

Gauteng water supply

As your chosen travel partner, we are committed to ensuring that your visit to Johannesburg remains comfortable and enjoyable, despite the challenges we face together. We are aware of the concerns regarding the potential water supply issues in Gauteng, including Johannesburg, stemming from the strain on Rand Water's supply system.

The City of Tshwane, along with Johannesburg and Ekurhuleni, has identified a critical need for immediate intervention to mitigate a potential water crisis, with Rand Water's storage levels having decreased significantly. Water restrictions have been implemented, encouraging all to use water judiciously. This situation has been exacerbated by infrastructure challenges and increased demand, yet please be assured that these issues are being addressed at the highest levels, including efforts by the Department of Water and Sanitation to implement long-term solutions.

Guest experience largely unaffected

We understand that news of this nature may cause concern. However, we wish to assure you that your experience as a guest in Johannesburg is unlikely to be affected. Our accommodation partners and service providers have taken substantial measures to ensure an uninterrupted water supply.

Many properties are equipped with independent water sources, such as boreholes, and have implemented backup systems to guarantee water availability. For instance, establishments have invested in backup water supplies and infrastructure improvements to maintain service standards during guests' stay.

While accommodation providers are working hard to manage the situation, we also encourage our guests to be mindful of their water usage. Simple actions like shorter showers and reusing towels can make a significant difference.

SATSA is closely monitoring the situation and will keep you informed as the situation evolves.